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EDUCATION:

- 2013 **Ph.D.** "Management Information Systems", Salford Business School, Salford University, Greater Manchester, United Kingdom.
Thesis Title: Contextualising the Use of Human Resource Information Systems: An Interpretive Case Study in the Jordanian Mobile Telecommunication Industry.
Advisor: Dr. Kevin Kane, Ph.D. Salford Business School.
Committee: Dr. Janice Whatley, Ph.D. Salford Business School, and Dr. Jill Green, Ph.D. Business Technologies in the School of Business and Creative Technologies at the University of Bolton
- 2007 **MSc** Master of Business Administration (Distinction, GPA 89.0%), Yarmouk University, Jordan.
Thesis Title: The Impact of Information Technology on Organisational Performance.
Advisor: Dr. Loay M. Salhieh, Dean, School of Management and Logistic Sciences. German Jordanian University.
- 1997 **BSc** Business Administration, (Distinction), Yarmouk University, Irbid, Jordan.

WORK EXPERIENCE:

- 2018 - Present Chair of Department of Business Management and Public Administration, Al al-Bayt University, Mafrq, Jordan.
- 2014 – Present Chief Editor of International Journal of Management and Applied Research (IJMAR), United Kingdom.
<http://www.ijmar.org/index.html>
- 2013 – Present Assistant Professor at the Department of Business Management, Al al-Bayt University, Mafrq, Jordan.

2008 - 2009	Full-time Lecturer, Faculty of Economics and Administration Sciences in the Applied Science University, Amman, Jordan.
2007 – 2009	Part-time lecturer, Faculty of Business Management in the University of Jordan, Amman, Jordan.
2008 – 2008	Part-time lecturer, Faculty of Planning and Management in Al-Balqa' Applied University, Al-Salt, Jordan.
1998 - 2004	Accountant, Arab Bank Plc. Jordan.

RESEARCH INTERESTS: Management Information Systems, Human Resource Management, E-Business and E-Commerce, IT-Cultural Business Environment. Religion and Spirituality in Management, Information and Knowledge Management

TEACHING EXPERIENCE

- Management Information Systems
- E-Business and E-Commerce
- Human Resource Management
- Principles of Management
- Operations Research (Quantitative Analysis) for Management
- Computer Applications in Business Administration (Theory and Practice)
- Production and Operations Management
- Computer Applications for Business using SPSS
- Materials and Inventory Management
- Organisation Theory
- International Business
- Organisational Behaviour

MBA THESES SUPERVISED:

- Hadithi Manaf. (2014): The Impact of Training and Development Practices on Improving Employees' Performance: An Empirical Investigation in Iraqi Private Universities.
- Sokhni Abdurrahman (2015): The Impact of Business Incubators on Building Competitive Advantage.
- Abu-Jassar Maisoon (2015), Strategic Planning and Jordan Badia Development.
- Jameel Omar (2015): The Impact of Organisational Culture and Organisational Development: An Empirical Study of the Jordanian Public Universities.

- Obeid Amer (2015): Analysing Factors Affecting the Use of Human Resources Information Systems: A Field Study of Jordanian Public Universities.
- Hadi Jafer (2015): Training and Employee Turnover: An Empirical Study of Jordanian Telecommunication Sector.
- Abood Hareth (2015): Intellectual Capital and its Role in Job Innovation: An Empirical Study on Jordanian Private Hospitals.
- Al-Olimat Noarah (2016): Technology Acceptance Model for Identifying the Actual Use of Electronic Performance Evaluation: A Case Study of King Abdullah University Hospital.
- Al-Jabouri Talha (2017): Human Resource Management Practices and Service Quality at Jordan Private hospitals.
- Al shgeri Muthana (2017): The Impact of Talent Management Strategies in Organisational Commitment: A Field Study in the Jordanian Government Hospitals.
- Turkey Ahmed (2016): Linking E-Government with Clients' Satisfaction: Analytical Study of Jordanian Civil Service Bureau Website.
- Al-Zoubi Maysoun (2016): Applying the Technology Acceptance Model to Use E-Learning System from the Perspective of Academic Staff at Al al-Bayt University.
- Al-Dughmi Worood (2017): The Role of E-Government Services in Developing Administrative Work at the Jordanian Ministry of Health.
- Al-Jumaily Mahdi (2017): The Impact of the Organisational Climate on the Creative Behaviour at the Jordanian Private Universities: The Intermediary role of the Organisational Citizenship.
- Jubara Yaamr (2017): The Impact of managing Human Resource Diversity on Organisational Performance: A Field Study of Private Hospitals in Jordan.
- Radwan Suad (2017): Investigating the Impact of Electronic Service Quality on Customer relationship: A Field Study of Jordan Banks.
- Jbouri Waleed (2017): Impact of Work ethics on Creative Capabilities: A case Study of Tikrit University.
- Khair Aldeen (2018): Impact of Organizational Restructuring on Employees' Efficiency. A Case Study of Jordan Water Company – Miyahuna.
- Jammal (2018): Determinant Factors of Employee Involvement and its Role in Improving Job Satisfaction: A Practical Study at Al Hassan Industrial City in Jordan.
- Shdifat (2018): Determinant Factors of the Intention to Use Cloud Computing at Jordan Telecom Companies.
- Khasawneh (2018): Assessing the Readiness of e-Government in Jordan.
- The Impact of Education Service Quality on the Perceived Corporate Image at Jordan Public Universities

PUBLICATIONS:

- Human Capital Information Systems: An Introduction. *International Journal of Business and Management*. Vol 9, No. 9, 2014
- Impact of Islamic values on HRM practice: An empirical study of Jordanian universities. *International Journal of Business Excellence*. Vol. 10, No. 1, 2014.
- Managing Corporate Image Through Social Responsibility: An Empirical study in the Jordanian Mobile Telecommunication Companies. *Journal of Social Affairs*. Vol. 31, No. 121. PP. 115-148.
- Analysing the role of culture in IS studies. *International Business Research*. Vol. 7, No. 11, 2014, PP. 165-173.
- How Information System Investment Evaluation Being Initiated: An Actor Network Theory Perspective. *International Journal of Business Information Systems*. Vol. 22, No. 3, 2016
- Organizational Culture and its Impact on Organization Development- An Exploratory Study of Leaders' Perspectives in the Jordanian Public Universities in the North Region, *Journal of Al-Anbar University of Economics and Administrative Sciences*. Vol. 8, No. 16, 2016
- Approaching information system evaluation and techniques: A comprehensive review. *International Journal of Business Information Systems*. Vol. 24, No. 1, 2015.
- Extending the Technology Acceptance Model and Critical Success Factors Model to Predict the Use of Cloud Computing. *Journal of Information Technology Research*. Vol. 9, No. 3, 2016.
- Integrating Organizational Culture into the Technology Acceptance Model for Investigating the Use of e-Learning System from the perspective of the faculty at Al-Bayt University. *Al-Manara*, Vol. 24, No. 2, 2018.
- Incorporating Self Efficacy and Subjective Norms into the Integrated TAM/TTF to Evaluate Drivers and Performance of Corporate Career Portals. *Journal of Management Research*.
- Toward Realizing Operational Excellence Through e-Procurement Adoption: A Resource Based View. *Global Journal of Management and Business and Business Research*. Accepted for Publication on November, 2018.

CONFERENCES:

- International Business Conference - Management and Business Academy. Brunel University London, UK. 19th - 21st Dec. 2015.
<http://www.mbacademy.org.uk/index.php/conferences/past-conferences/london-dec-2015>.