

Curriculum vitae



Prof. Bahjat Eid Al-jawazneh

Professor of Supply Chain and Operations Management

Personal information

Place of work: Al albayt university, Mafraq 25113, Jordan

Faculty: Economics and administrative sciences

Department: Business Administration

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Place and Date of Birth: Alkarak, September-15-1968

Nationality: Jordanian

Civil Status: Married

Number of children: four

Home address: Bldg. No. 29-Abdulkareem Alqadi St.- Aljubeeha- Amman

Education

- ***Ph.D. in Business Administration (Operations Management). Year 2000***

Dissertation Title: "Flexible Specialization Strategic Production Opportunity"

University of Santo Tomas, Manila, Philippines (The Oldest Roman Catholic University in Asia, established 1611), www.ust.edu.ph

- ***Master of Science in Management Engineering , 1995***

Thesis Topic: "Managerial Competencies and Functional Performance of Production Department Heads of Electronics Manufacturing Companies"

University of Santo Tomas, Manila, Philippines

- ***Bachelor of Science in Engineering, 1992***

Feati University, Manila, Philippines.

www.featiu.edu.ph

Tawjeehi (High school): Aiy secondary school, Alkarak-Jordan, 1986, scientific stream

Academic experience at Al albayt university

- Dean of the faculty of economics and administrative sciences, September, 2, 2018 –September, 2, 2021
- Professor of operations management, July,10,2017
- Head of Business administration departmen ,September, 2016 – September,2017
- Associate professor of operations management, May,20,2012
- Business administration Department head September,2011-September, 2012
- Dean's assistant for Students' Affairs, May,2010 - September, 2011
- Assistant professor of operations management, June, 2008
- Full time Lecturer, Department of Business Administration, Faculty of Finance and Business, Al-albays University, 2002.
- Liaison officer of the of Business Administration Department at the quality assurance department, 2010-2011.

- Lecturer, Faculty of Administrative and Financial Sciences, Philadelphia University, 2002.

Academic experience at the University of Jordan

- Professor of supply chain management course for MBA program, first semester, 2017/2018

Academic experience at Muta University

- Professor of operations and supply chain management course for MBA program, first semester, 2013/2014

Accredited reviewer for the following Journals

- Dirasat: Human and Social Sciences, University of Jordan, Scopus indexed.
- Jordan Journal of business administration, Scientific research fund, Scopus indexed, Ministry of higher education.
- Manara Journal for research and studies, Al albayt university.
- Mithqal Journal for economics and administrative sciences and information technology, world Islamic sciences university.
- The Jordan Journal of Applied Sciences, Applied sciences university.
- Balqa Journal for research and studies, Balqa applied university.
- Journal of Amman Arab university for research.

Teaching experience, 2002-2021

- At the graduate level
 - Advance Operations Management
 - Supply chain management
 - Quantitative Business
 - Advance Strategic Management
 - Management Information Systems
- At the under graduate level
 - Production and Operations Management
 - Supply chain management

- Production Planning and Control
- Operations Research
- Strategic Management
- Business Communications
- Management Information Systems.

Councils and Committees Membership

At the national level

- Member of the business program accreditation committee of business program for the American university of Madaba, 2015, assigned by the president of accreditation and quality assurance commission for higher education institutions.
- Member of the national team of the Business Administration proficiency exam, supervised by the ministry of higher education, 2006-2007
- One of the participants in the European Union Poverty alleviation Program through municipalities development, 2007
- Member of Jordan Engineers Association, 1992 until present

At the university level

- Board member of center of quality and development, September,2020 – September, 2021
- Board member of center of consultancy, studies and community service, September 2018-september, 2020
- Member of the deans council, September, 2018- September, 2021
- Member of the appointment and promotion committee, September,2018-September, 2021.
- Editor's assistant of Manara Journal series of economics and law studies, 2021 until present
- Member of the editorial board of Manara Journal, 2018-2019
- Member of the University Council, representing Faculty of economics and administrative sciences, 2008-2009 and 2019-2020
- Member of the of the Job description and Specification committee at the Alalbayt University, 2004-2005.
- Member of the training and development team at the alalbayt university, 2004-2005

At the Faculty Level

- Head of students Discipline and Order Committee, 2010-2011
- Member of the economics and administrative sciences, Council, 2004-2005 and 2009-2010, 2010-2011, 2016-2017, 2018-2021
- Member of the Department of Business Administration Council, 2002 until present
- Member of Student Discipline and Order Committee, 2004 until present
- Member of Conferences and Seminars Committee, 2004 until present
- Curriculum development Committee, 2004 until present.

Published Papers

1. Testing the Market Efficiency Hypothesis Using the Strategies of the Value and Growth, Journal of social sciences, 2007, Volume : 35 Issue : 4, Kuwait University.
2. The extent of applying the social responsibility practices at the Telecommunications companies operating in Jordan, 2010, Volume 16:1
3. The supply chain flexibility at the Jordanian industrial companies; A field study, 2011, Arab Journal for the Administrative Sciences, Volume 18, issue 1, January, Scientific Publication Council, Kuwait University.
4. The Evaluation of supply chain performance at the Jordanian industrial companies, 2011, Abhath Alyarmouk, " Social and Humanitarian Sciences Series" Volume(1-A), issue 27, Yarmouk University.
5. The Behavioral Pattern of Continuous Improvement at the Manufacturing Companies in Al Hassan Industrial Estate, 2011, European Journal of Social Sciences – Volume 19, Number 2
6. The Consumer Decision Making Styles of Mobile Phones among the University Level Students in Jordan, 2011, International Bulletin of Business Administration, ISSN: 1451-243X Issue 10 (2011)
7. The Internal Lean Manufacturing Practices at The Apparel Manufacturing Companies in Jordan, *European Journal of Economics, Finance and Administrative Sciences*, Issue 43, 2011.
8. Measuring the Degree of the Presence of Learning Organization Dimensions at the Branches of Commercial Banks in the Governorate of Almafraq – Jordan, International Journal of Business and Management, The Canadian Center of Science and Education. Vol. 6, No 11, (2011)
9. The impact of manufacturing practices on the operational performance of the industrial companies operating at Alhasan industrial state in Irbid, Economics

and law series of Teshreen University Journal for researches and scientific studies, Issue 2, Vol 33, 2011

10. Manufacturing Flexibility And Operational Performance Of Pharmaceutical Manufacturing Companies In Jordan, *International Journal of Business and Management*, Canadian Center of Science and Education. Volume 7, No 4 (2012)

11. Conflict handling Styles and Employees' Commitment at the Pharmaceutical Companies in Jordan, *International Journal of Business and Management*, Canadian Center of Science and Education. Volume 10, No 3 (2015)

12. The Internal Lean Dimensions Impact on the Manufacturing Based Product Quality of Food Processing Companies in Jordan, *Journal of Management Research* 7, no. 4 (2015): 191-204.

13. The Prospects of Cloud Computing in Supply Chain Management (A Theoretical Perspective). *Journal of Management Research* 8, no. 4 (2016): 145-158.

14. The Mediating Role of Corporate Characteristics on the Relationship between the Strategic Learning and the Competitive Capabilities of the Telecommunications Companies in Jordan. *International Business Research* 9, no. 5 (2016): 125.

15. The Benefits of the Outsourcing Strategy as Perceived by the Industrial Companies in Jordan, *Global Journal of Management and Business Research* (2017) Volume 16 Issue 9: 23-34.

16. Operational flexibility and its impact on functional performance at the industrial companies that were awarded with the king Abdullah II award for excellence on the private sector category, *Almanara journal*, vol.23, issue1, 2017.

17. The role of business environment in investment attraction; The case of Alhasan industrial estate, *Almanara journal*, vol.23, issue1, 2017.

18. Essa, M.A., & Al-Jawazneh, B. (2018). The Reality of the Services Marketing at the Jordanian Civil Registry and Passport Department. *Public Policy and Administration Research*, 8, 86-93.

19. Al-Serhan, A. F., & Jawazneh, B. (2020). Examining the Impact of Service Quality on Patients' Satisfaction: A Study of Selected Private Hospitals in Amman City. *International Journal of Academic Research in Accounting, Finance and Management Sciences*. 10(3), 325-335.

Research Interests

- Supply Chain Management
- Production and Manufacturing Flexibility
- Quality Management

- Operations Strategies

Work Shops Supervised

- **Security Personnel Training**, for Al Al-Bayt University Guards, Al Al-Bayt University, Jordan, 2005.
- **Public Relations – Communication Skills**, for Al Al-Bayt University Staff, Al Al-Bayt University, Jordan, September, 2005.
- **Negotiations Skills**, for Al Al-Bayt University Administrative Staff, Al Al-Bayt University, Jordan, March 2005.
- **Team work Management**, for Al Al-Bayt University Administrative Staff, Al Al-Bayt University, Jordan, March 2007.
- **Developing Decision Making Skills Workshop**, Al Al-Bayt University, Jordan, November 2009.
- **Communication Skills**, for the Local Municipalities of Mafraq Governorate, Al Al-Bayt University, Jordan, September, 2006.
- **Time management**, for Al Al-Bayt University Administrative Staff, Al Al-Bayt University, Jordan, April, 2008.

Work Shops attended

- **Teaching and Evaluation Methods**, Al Al-Bayt University, Jordan, 2003.
- **Alpha Management and Accounting Systems**, Al Al-Bayt University, Jordan, 2003.
- **Quantitative and Statistical Analysis**, Al Al-Bayt University, Jordan, 2006.
- **Statistical Package for Social Sciences**, Al Al-Bayt University, Jordan, 2010.

Master Thesis Supervised at The Al albayt University

1. Evaluation the Efficiency of Public Transportation in Jordan, 2004
2. The extent of the distribution channels of the Jordanian Telecommunications Companies, 2004.
3. The Evaluation Of Postal Services Quality After Privatization, 2005.
4. The Management Development at The Greater Jerash Municipality, 2006

5. Just in Time(JIT) System Evaluation at The Jordanian Industrial Companies, 2006.
7. The Impact of Information Systems Strategies on The Competitiveness of Jordanian Industrial Companies, 2007.
8. The Social Responsibility of the Jordanian Telecommunications Companies Operating In Jordan, 2008.
9. Marketing Practices and The Performance of Small businesses at The Governorate of Almafraq, 2009.
10. The Impact of Strategic Alliances on the Organizational Efficiency, A comparative Study between Dar aldawa, Jordan, and Saidal Algeria, 2010.
11. The Work Stress Impact on the Job Performance of Employees at the Mining Companies in the southern region, 2010.
12. The Transformational Leadership Effect on the Innovative Behavior of The Employees at Kuwaiti Zain Telecommunications Company, 2010
13. Information Technology Effect on The Marketing Performance of The Jordanian Travel Agents, 2010.
14. Information Technology and Organizational Culture at The Jordan Ministry of Interior, 2011.

- In addition to that I supervised more than 100 master thesis at the al albayt university
- Defense committee chairman and member for graduate students at the following universities
 - Al albayt university
 - University of Jordan
 - Muta University
 - Jordan University of science and technology
 - Balqa applied university
 - Zarqa private university
 - University of Petra
 - Zaytouna University
 - Applied Sciences university
 - Middle east university
 - Esra university

Linguistic skills

- Arabic (Mother Language)
- English (Excellent),

Hobbies

Travelling, Reading, and Exploring Other Cultures.

References

Dr. Hani Dmour. President , Al Al-Bayt University. P. O. Box 130040. Mafrq 25113, Jordan. Tel.: 0795666979.

Email: atoumadnan@gmail.com

Dr. Eqab rabei. Vice president, Al Al-Bayt University. P. O. Box 130040. Mafrq 25113, Jordan. Tel.: 0779932558. E-mail: eqabrabei@gmail.com.

Dr. Ziad Smadi. Department of Business Administration, Al Al-Bayt University. P. O. Box 130040. Mafrq 25113, Jordan. Tel.: +962-2-6297000.f